## REFERENCE QUESTIONNAIRE

## PUERTO RICO DEPARTMENT OF EDUCATION PRDE-OSIATD-2018-2004-STUDENT INFORMATION SYSTEM (SIS)

REFERENCE NAME (Company/Organization):

Abiding Sovier Lutheran School

PROPOSER (VENDOR) NAME: LS Innovative Education Centers in association with Gradelink

intends to submit a proposal to Puerto Rico Department of Education in response to PRDE's RFP PRDE-OSIATD-2018-004-STUDENT INFORMATION SYSTEM (SIS).

## INSTRUCTIONS TO INDIVIDUAL COMPLETING REFERENCE QUESTIONNAIRE:

- 1. Complete Section I. RATING using the Rating Scale provided.
- Complete Section II. GENERAL INFORMATION (This section is for information only and will not be scored.)
- 3. Complete Section III. ACKNOWLEDGEMENT by manually signing and dating the document. (Reference documents must include a manual actual signature.)
- 4. E-mail <u>THIS PAGE</u> and your completed reference document, <u>SECTIONS I through III</u> to <u>SIS\_RFP\_@de.pr.gov.</u>
- 5. References received without a manual signature will not be accepted.
- 6. DO NOT return this document to the Proposer (Vendor).
- 7. The Puerto Rico Department of Education (PRDE) may contact references by phone for further clarification if necessary.

## FORM 5 CONTINUED: REFERENCE QUESTIONNAIRE PUERTO RICO DEPARTMENT OF EDUCATION PRDE-OSIATD-2018-2004-STUDENT INFORMATION SYSTEM (SIS)

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3.	3. Rate how well the agreed upon, planned schedule was consistently met and deliverables provided on time. (This pertains to delays under the control of the vendor):															
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4.	<ol> <li>Rate the overall customer service and timeliness in responding to customer service inquiries, issues and resolutions:</li> </ol>															
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Rate the accuracy and timeliness of the vendor's billing and/or invoices:											
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<ol> <li>Rate the likelihood of your company/organization recommending this vendor to others in the future:</li> </ol>											
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Section III. ACKNOWLEDGEMENT	
l affirm to the best of my knowledge that the true, correct, and factual:	e information I have provided is
Donna Lucas	1/16/19
Signature of Reference	Dete
Donna / ucas	Principal
Print Name	Title
949-830-1461	
Phone Number	
d/ucas@abidinasavio	r. com
Email address	